



MONTHLY UPDATE FROM CEO BOB PAULS



Let's talk about data sharing settings in applications and Internet of Things (IoT) gadgets. It really is a big deal. These settings are the gatekeepers to access your personal info. If you don't stay on top of those settings, you might be unknowingly throwing open the doors to all your private data. Thieves can steal your identity, snoop on your online activities so they can sell your data, and make your life and business activities a real hell.

Taking a minute to understand what those settings are about means you and you alone get to decide who sees what. It's like having your own bouncer for your digital life. So, next time an application that asks for permission to access your personal data, take a peek at what settings you're actually enabling. It's your data – keep it locked up!

Would you like some help with good data privacy solutions? Reach out to us at bob.pauls@flagstafftech.net to schedule a chat.

Until then, stay safe and warm this winter,

Bob Pauls

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DID YOU KNOW ?

Domain name registration used to be free. Way back when people didn't realize how huge the internet would be, registering a domain name was free until 1995.



Gamers haven't really been the focus of cybersecurity for a long time. You mostly hear about attacks on businesses. Or stolen personal data due to phishing attacks. But gamers are not safe from hackers targeting them.

As cyberattacks continue to escalate, gamers have become prime hacking targets. Malicious actors seek to exploit vulnerabilities in the digital realm. The gaming industry continues to expand. Also, more users immerse themselves in virtual worlds. As this happens, the risks associated with cyberattacks on gamers are on the rise.

Cyberattacks on young gamers increased by 57% in 2022.

Younger gamers playing games like Minecraft, Roblox, and Fortnite are particularly at risk. They're also often playing on their parents' devices. Data that holds the interest of hackers fills these devices.

The Gaming Boom and Cybersecurity Concerns

The exponential growth of the gaming industry has brought entertainment to millions. But it has also attracted the attention of cybercriminals looking for lucrative opportunities.

Hackers are deploying sophisticated techniques to compromise user accounts.

Legato Stream Deck XL

The Stream Deck XL is equipped with 32 customizable LCD keys, a feature that provides users with an unprecedented level of control and customization. This vast array of buttons allows for a seamless and efficient operation.

It integrates effortlessly with a wide range of platforms and tools.

The functionality is where the Stream Deck XL really shines. Switching scenes, launching media, adjusting audio – it's all at your fingertips.



02 GAMERS BEWARE OF HACKERS!

• Stolen Credentials and In-Game Items

What's one of the primary motivations behind these cyberattacks? It's the prospect of acquiring valuable in-game items, the account's credentials, and virtual goods, such as rare skins, weapons, or characters, that hold real-world value.

• Ransom Attacks on Gaming Accounts

Ransom attacks have become increasingly prevalent in the gaming world. In these instances, cybercriminals gain control of a user's account. They then demand a ransom for its release. Hackers often demand the ransom in untraceable cryptocurrency.

• Disruption of Online Gaming Services

Beyond individual attacks, hackers are now targeting gaming platforms. Their intent is to disrupt online services. They launch DDoS (Distributed Denial of Service) attacks to overwhelm servers. This renders them inaccessible to legitimate users.

• Safeguarding Your Gaming Experience: Tips for Gamers

Here are some essential tips to enhance gaming cybersecurity.

Strengthen Your Passwords – Avoid using easily guessable passwords. Incorporate a mix of letters, numbers, and special characters. Regularly updating your passwords adds an extra layer of security.

• Enable Multi-factor Authentication (MFA) or (2FA)

Multi-factor Authentication is a powerful tool that adds significantly to security. MFA users verify their identity through a secondary method such as a code sent to their mobile device. Enabling 2FA greatly reduces the risk of unauthorized access even if a hacker has compromised your password.

• Stay Informed and Vigilant

Be aware of the latest cybersecurity threats targeting the gaming community. Stay informed about potential risks as well as new hacking techniques and security best practices. Additionally, be vigilant when clicking on links or downloading files. Keep your guard up when interacting with unknown users within games.

• Keep Software and Antivirus Programs Updated

Regularly update your gaming platform, antivirus software, and operating system. This will patch vulnerabilities and protect against known exploits. Cybersecurity is an ongoing process. Staying up to date is crucial in thwarting potential attacks.

• Use a Virtual Private Network (VPN)

Consider using a Virtual Private Network (VPN) to encrypt your internet connection. This enhances your privacy. It also adds an extra layer of protection against potential DDoS attacks as well as other malicious activities.



03 TOP DATA BREACHES OF 2023: NUMBERS HIT AN ALLTIME HIGH

The battle against cyber threats is an ongoing challenge. Unfortunately, 2023 has proven to be a watershed year for data breaches. U.S. data compromises surged to an all-time high,

The last data breach record was set in 2021. That year, 1,862 organizations reported data compromises. Through September of 2023, that number was already over 2,100.

In Q3 of 2023, the top data breaches were:

- HCA Healthcare
- Maximus
- The Freecycle Network
- IBM Consulting
- CareSource
- Duolingo
- Tampa General Hospital
- PH Tech

Let's look at the main drivers of this increase.

1. The Size of the Surge – Data breaches in 2023 have reached unprecedented levels. The scale and frequency of these incidents emphasize the evolving sophistication of cyber threats as well as the challenges organizations face in safeguarding their digital assets.

2. Healthcare Sector Under Siege – Healthcare organizations are the custodians of highly sensitive patient information. As a result, they've become prime targets for cybercriminals.

3. Ransomware Reigns Supreme – Ransomware attacks continue to dominate the cybersecurity landscape. The sophistication of this threat has increased.

4. Supply Chain Vulnerabilities Exposed – Modern business ecosystems have an interconnected nature. This has made supply chains a focal point for cyberattacks. The compromise of a single entity within the supply chain can have cascading effects.

5. Emergence of Insider Threats – The rise of insider threats is adding a layer of complexity to cybersecurity. Organizations must distinguish between legitimate user activities and potential insider threats.

6. IoT Devices as Entry Points – The proliferation of Internet of Things (IoT) devices has expanded the attack surface. There's been an uptick in data breaches originating from compromised IoT devices.

7. Critical Infrastructure in the Crosshairs – Critical

infrastructure has become a target of choice for cyber attackers.

8. The Role of Nation-State Actors – Nation-state actors are increasingly playing a role in sophisticated cyber campaigns. They use advanced techniques to compromise sensitive data and disrupt operations.

9. The Need for a Paradigm Shift in Cybersecurity – The surge in data breaches underscores the need to rethink cybersecurity strategies.

10. Collaboration and Information Sharing – Collaboration among organizations and information sharing within the cybersecurity community are critical. Threat intelligence sharing enables a collective defense against common adversaries.

04 5 WAYS TO LEVERAGE MICROSOFT 365'S NEW ARTIFICIAL INTELLIGENCE

Microsoft 365 has been adding some amazing AI innovations. They sit inside tools like Word, Excel, PowerPoint, Teams, and more. These smart MS Copilot features can enhance your experience and boost productivity.

Here are ways to take advantage of the benefits offered by Microsoft Copilot.

1. Speed Up Document Creation

Copilot provides intelligent suggestions, helping you articulate your thoughts more effectively. It speeds up the writing process. It also ensures that your content is clear, concise, and tailored to your audience.

2. Enhance Your Teams Meeting Experience

Copilot in MS Teams can create coherent and context-aware responses. Such as a summary of meeting notes and an action item list.

3. Create PowerPoints with Ease

Become a "PowerPoint Master" with MS Copilot. The AI-infused features in PPT can create a slide deck for you based on text prompts, including the images.

4. Enjoy Smart Business Insights in Excel

Excel Ideas can automatically detect patterns and trends in your data. It will suggest charts, tables, and summaries that best suit your needs.

5. Save Time in Outlook with AI Help

Use MS Copilot in Outlook to summarize the key points of an email to save yourself reading time. It can also help write emails and suggest responses to emails in your inbox.

As we embrace the era of intelligent productivity, M365 becomes more powerful. Its new AI innovations pave the way for a more efficient work environment. By incorporating these capabilities into your daily workflow, you're staying competitive.

05 WAYS TO SHOW THE TANGIBLE VALUE OF CYBERSECURITY

The benefits of cybersecurity are often indirect and preventive in nature. This differs from tangible assets with direct revenue-generating capabilities.

Success is often measured by incidents that do not occur. This complicates efforts to attribute a clear monetary value. As a result, companies grapple with finding certain metrics.

Below are several ways to translate successful cybersecurity measures into tangible value.

- Quantifying Risk Reduction
- Measuring Incident Response Time
- Financial Impact Analysis
- Monitoring Compliance Metrics
- Employee Training Effectiveness
- User Awareness Metrics
- Technology ROI
- Data Protection Metrics
- Vendor Risk Management Metrics

06 NINE TIPS FOR SETTING UP AI RULES FOR YOUR STAFF

Artificial intelligence (AI) is a powerful tool. It can enhance the productivity, efficiency, and creativity of your staff. But AI also comes with some challenges and risks. Businesses need to address and manage these to use AI effectively.

Here are some tips for setting up AI rules for your staff. These tips can help you harness the benefits of AI while avoiding the pitfalls.

1. Define the scope and purpose of AI use.
2. Establish ethical principles and guidelines.
3. Involve stakeholders in the decision-making process.
4. Assign roles and responsibilities.
5. Provide training and support.
6. Ensure data security and privacy.
7. Put a feedback loop in place.
8. Review and update your AI rules regularly.
9. Encourage a growth mindset.

07 HOW SMALL BUSINESS CAN APPROACH WORKFORCE TECHNOLOGY MODERNIZATION

Technology plays a pivotal role in driving efficiency, productivity, and competitiveness. For small businesses, workforce technology modernization is both an opportunity and a challenge.

Embracing modern technology can empower small businesses. It can help them thrive in a digital era. Important benefits include improved employee retention and decreased cybersecurity risk not to mention the productivity and time-saving advantages.

Here are some steps to get your small

1. Assess Your Current Technology Landscape
2. Align Technology Goals with Business Objectives
3. Focus on Cloud Adoption
4. Invest in Collaborative Tools
5. Look at Cybersecurity Measures
6. Embrace Mobile-Friendly Solutions
7. Look at Remote Work Options
8. Consider Automation for Efficiency
9. Provide Ongoing Training and Support
10. Watch and Adapt to Evolving Technologies



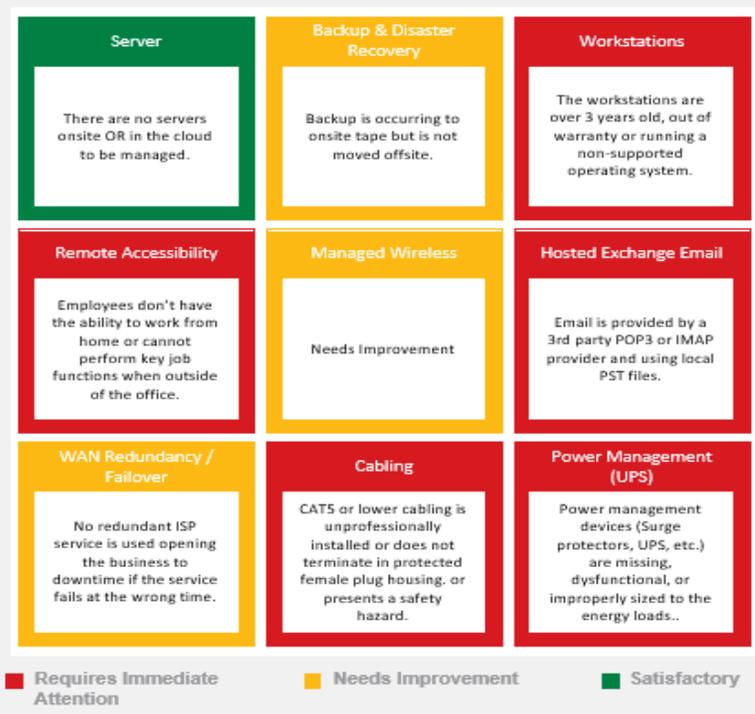
IT AUDITS FOR NON-PROFITS AND SMBs

Can you show your Board of Directors your comprehensive IT audit? Flagstaff Tech Net conducts these for any organization interested in undergoing a digital transformation. We visit your workplace, perform a visual inspection, interview decision makers about their vision for the organization, and discover the 'pain points' that are interfering with growth and security. We interview the management team and IT staff asking over 180 eye opening questions.

We then deliver a initial written report covering all aspects of the business operations:

Infrastructure, Security, Managed IT Services, and Communications.

This initial report is a snapshot of the business operations as it exists on the day of the interview.



The summary report is presented with narrative explanations and color coded charts with 27-36 squares corresponding to areas of concern. Weighted scores (1-100) are also calculated showing how the organization compares to their tech savvy competitors. If company leadership chooses to make improvements in their scores, Flagstaff Tech Net prepares a comparative report with proposed solutions, cost estimates, and a recommended implementation timeline. If the staff agrees to the timeline, a long-

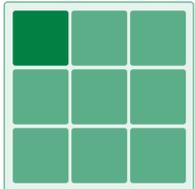
term plan is implemented according to budgetary parameters.

Quarterly strategic IT meetings are conducted to review progress and possible changes in priorities.

The final goal is to achieve an IT business operation plan that shows mostly green squares signifying a healthy and prosperous organization.

Interested in getting an and affordable IT audit of your own?

Call us at 928-224-9462 today.



GREEN is GREAT!

TECHNOLOGY TRIVIA

The question this month is:
What does the acronym CAPTCHA stand for?

The first business owner to email me at bob.pauls@flagstafftech.net and give a correct answer gets a \$25 Amazon Gift Card!



WE LOVE REFERRALS

The greatest gift anyone can give us is a referral to your friends. Referrals help us keep costs down so we can pass the savings to our clients.

If your friend ends up becoming a client - we'll gift them their free first month of service AND we'll also give you a \$25 Amazon Gift Card.

Simply introduce me via email to bob.pauls@flagstafftech.net and I'll take it from there. I personally promise we'll look after your friend's business with a high level of care and attention (just like we do with all our clients)!